



NEWSLINE



August 2020

WHETHER TEMPS RISE OR FALL, YOUR ENERGY BILL WILL STAY COOL.

**OFFER AVAILABLE
JULY 1 - AUGUST 31**

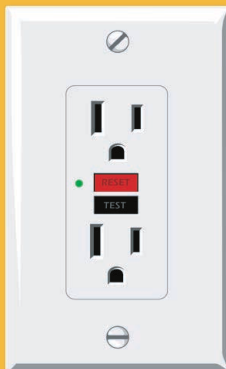


Air source heat pumps provide home cooling and supplemental heating, using 72% less electricity than conventional air conditioners and furnaces.

| Ducted Air Source Heat Pump | Promo Rebate |
|-------------------------------|--------------|
| ≥ 8.2 HSPF | \$1,000 |
| ≥ 9.0 HSPF | \$2,000 |
| Ductless Air Source Heat Pump | Promo Rebate |
| ≥ 9.0 HSPF | \$450 |

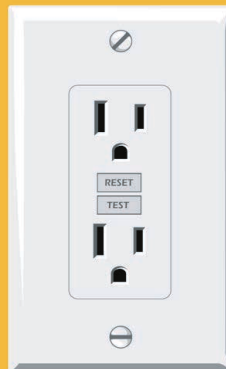
Limited funds are available and awarded on a first-come, first-served basis. Rebate amounts and programs are subject to change without notice. Installed centrally ducted ASHPs must be separately metered & controlled and must be installed by a participating quality installation contractor to qualify for rebate.

WATT'S THE DIFFERENCE?



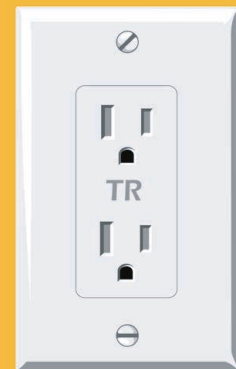
Ground Fault Circuit Interrupter

Prevents electrical shock by detecting variations in current. Install in areas where water and electricity are in close proximity. Test outlets with GFCIs monthly; if they don't work properly, consult your electrician.



Arc Fault Circuit Interrupter

Prevents electrical fires caused by arc flash. Usually installed by an electrician. An arc is an electrical discharge that can cause intense heat or light. It interrupts the circuit when it detects an arc or other abnormalities in the flow of electricity.



Tamper Resistant Outlet

Prevents shocks caused by tampering with an outlet. The protective shutters are designed to move when a plug is correctly inserted. Became part of the National Electrical Code in 2008; if your home does not have these, install childproof devices.



CEO Update - By Christine Fox, President-CEO and David Saggau, Great River Energy President and Chief Executive Officer

We have had multiple questions regarding my June newsletter and future plans of our power supplier, Great River Energy (GRE). In that regard, we welcome a guest writer to the August newsletter; David Saggau, Great River Energy President and Chief Executive Officer.

Power supply transition delivers what members want

When you work for a cooperative, you have one goal: provide what the membership wants.

Of course, not all members want the same things. Some members want service at the lowest possible cost. Others want energy with minimal environmental impact. Certain members value reliability above everything else.

Great River Energy focuses on keeping electricity reliable and affordable while being responsible stewards of the

environment. We recently announced plans to change our power supply portfolio that deliver on all three of those objectives.

Great River Energy plans to phase out remaining coal resources, add significant renewable energy in Minnesota and explore critical grid-scale battery technology. The portfolio changes will significantly reduce Great River Energy's costs, which will save money for Itasca-Mantrap's membership over the long term.

When the power supply plans are in place in 2023, Great River Energy's power supply resources will be more than 95% carbon dioxide-free.

Our power supply plans included the difficult decision to shut down our largest power plant, Coal Creek Station. Coal Creek Station has been a critical part of Great River Energy's power supply portfolio for decades. The "flagship" Great River Energy power plant began operations in 1979 in Underwood, North Dakota, and employs 260 people.

Thousands of members have visited the facility and met the men and women who operate and maintain the plant. It has attracted families and businesses to central North Dakota and served as the hub of a thriving community.

Coal Creek Station is operated efficiently, safely and with pride by a dedicated and talented staff. We will make every effort to minimize impacts on our employees and the communities through this transition.

To assist local communities during the upcoming transition, Great River Energy plans to make voluntary annual payments of the local government share of the plant's taxes for five years after the plant's closure. And we will treat the employees with the dignity and respect they deserve.

As Great River Energy transforms its power supply portfolio, our mission remains the same: provide member-owners with affordable, reliable energy in harmony with a sustainable environment.

Great River Energy power supply plans

Great River Energy plans the following actions in the coming years.

Phase out coal resources

Great River Energy plans to retire the 1,151-megawatt (MW) Coal Creek Station power plant in the second half of 2022. The cooperative will also modify the 99-MW, coal and natural gas-based Spiritwood Station combined heat and power plant to be fueled by natural gas.

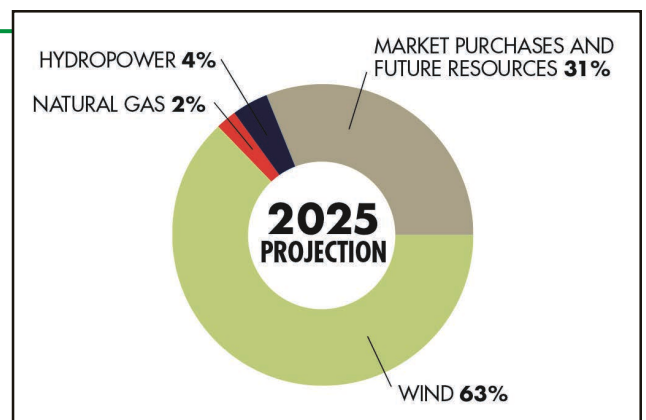
Add wind energy purchases

Great River Energy plans to purchase more than 1,100 MW from new wind energy projects in Minnesota, South Dakota and Iowa. This amounts to a more than \$1.2 billion investment in the Midwest's abundant clean energy resources. Great River Energy's renewable capacity is projected to grow from approximately 660 MW in 2020 to more than 1,760 MW by the end of 2023.

Install a long-duration battery demonstration system

Great River Energy is developing a first-of-its-kind demonstration of a unique long-duration battery storage technology with the installation of a 1-MW battery in Cambridge, Minnesota, by the end of 2023. The battery project will be capable of delivering electricity continuously for 150 hours, far longer than the four-hour usage period common among lithium ion batteries. Long-duration storage will help maintain grid reliability in the future during extreme conditions, such as a heat wave or polar vortex.

Secure energy and capacity to keep service reliable



Great River Energy's 2025 Projected Energy Mix

Great River Energy plans to unlock more energy and capacity as needed through upgrades at its fleet of modern, natural gas peaking plants. As a member of the Midwest energy market, Great River Energy also has access to abundant energy resources.

Operation Roundup Awards \$39,400 to local programs

Thanks to the generosity of Itasca-Mantrap Members, the Itasca-Mantrap Operation Round Up® Trust Board recently awarded \$39,400 in Operation Round Up grants for 39 civic projects in the Itasca-Mantrap and surrounding area. Grant applications were received indicating a total need of more than \$80,000 for community projects. Because of the limited amount of funding and cancellation of events due to COVID-19, all requests could not be granted.

Operation Round Up, a charitable program unique to electric co-ops, is designed to provide financial assistance to non-profit or community-based organizations that demonstrate a commitment to enhancing the quality of life in the local area served by Itasca-Mantrap.

The Operation Round Up Trust Board meets twice a year to select grant recipients, based on applications received. The next application deadline is Tuesday, September 15, 2020. Official grant application forms are available at the Itasca-Mantrap office and at www.itsca-mantrap.com.

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|--|----------|
| Akeley/Nevis Food Shelf | 2,500.00 |
| Bad Axe Lake Association | 1,000.00 |
| Central Minnesota Council, Boy Scouts | 1,000.00 |
| Century Elementary, 3rd Grade - Technology | 500.00 |
| Century Elementary Intervention | 300.00 |
| Century Middle School - STEM | 500.00 |
| East Hubbard Company Fire District * | 2,500.00 |
| General Federation of Women's Clubs - Nevis | 500.00 |
| Hackensack Area Fire Rescue Department | 1,050.00 |
| Headwaters Regional Development Commission* | 2,500.00 |
| Heartland Arts | 500.00 |
| Heartland Concert Association | 800.00 |
| Helen's Kitchen Inc.* | 2,500.00 |
| Helping Hands through Century PTA | 1,000.00 |
| Lake Country Associates "The Cottage" | 1,000.00 |
| Let's Go Fishing for Seniors, Headwaters Chapter | 750.00 |
| Living At Home of the Park Rapids Area | 3,000.00 |
| LSS Meals & Meals on Wheels - Hubbard County | 1,000.00 |
| LSS Meals & Meals on Wheels - Menahga | 1,000.00 |
| Nevis Boy Scout Troop 56 | 750.00 |
| Nevis High School - Basic Life & Career Skills | 300.00 |
| Nevis Public School & Community Fitness Center | 500.00 |
| Nevis Public School - Football Booster Club | 200.00 |
| Nevis Public School - Jr./Sr. High Phys. Ed. Dept. | 1,000.00 |
| Nevis Public School PBIS | 300.00 |
| Nevis Public School - School Wellness | 300.00 |
| Nevis Public School - Special Education | 300.00 |
| Nevis Public School - Special Olympics | 300.00 |
| Nevis Senior Citizens Center | 1,000.00 |
| Nevis Study Club - Muskie Park* | 2,500.00 |
| Northern Light Opera Company | 800.00 |
| Osage Bait & Tackle Senior Nutrition Meals | 1,500.00 |
| Park Rapids Area Hockey Association | 500.00 |
| Park Rapids Area Schools - Social Studies Dept. | 500.00 |
| Park Rapids Figure Skating Club | 500.00 |
| Park Rapids Fire Department | 2,000.00 |
| Park Rapids Senior Center | 750.00 |
| Park Rapids Youth Baseball | 500.00 |
| True Friends | 1,000.00 |

*Organization received CoBank's Sharing Success matching grant funds

TOTAL\$39,400

SIGN UP FOR ITASCA-MANTRAP
TEXT NOTIFICATIONS

Text "ITASCA" TO (888)713-3377


Welcome to Itasca-Mantrap text service for outage reporting and other important alerts. Text OUT to report outage via text. Text STATUS to check outage status.
All locations have been opted in.

*Organization received CoBank's Sharing Success matching grant funds

| | |
|--------------|-----------------|
| TOTAL | \$39,400 |
|--------------|-----------------|

SIGN UP FOR ITASCA-MANTRAP TEXT NOTIFICATIONS

Text "ITASCA" TO (888)713-3377



The image shows a hand holding a smartphone. The screen displays a text message conversation. At the top, the contact is labeled 'Itasca-Mantrap'. The message from the contact reads: 'Welcome to Itasca-Mantrap text service for outage reporting and other important alerts. Text OUT to report outage via text. Text STATUS to check outage status. All locations have been opted in.' There is a green bubble on the right with the word 'Itasca' in white. The phone is a gold-colored model with a home button at the bottom.

Team Member Spotlight

TIM KIVI

Job Title:
Director

How I serve the Co-op: I am on the Board of Directors

Started at Itasca-Mantrap: 2000

Where I live:
Ponsford, MN

Hometown: Park Rapids, MN

Education/ Training: Credentialed Cooperative Director, Board Leadership Certificate, Director Gold Credential

Why I like working at Itasca-Mantrap: Interaction with members and staff

Family: Married with four daughters and ten grandchildren

Community Involvement: Church Elder, past Township Experience

Hobbies: Fishing, Hunting, Gardening, Reading, Spending time with grandkids

Fun Fact: I like to joke around.



MICHAEL MOEN

Job Title:
Apprentice Lineworker

How I serve the Co-op: Assist the line crew with performing tasks such as: tree trims, new services to customers, and transformer change outs.

Started at Itasca-Mantrap: April 2019

Where I live: Sebeka, MN

Hometown: Deer Creek, MN

Education/ Training: Lineworker School, M State Wadena

Prior Experience: Lineman at Legacy Power Line

Why I like working at Itasca-Mantrap: The team members are nice people to work with and the location is great.

Family: I have a wife and baby girl

Hobbies: Cutting wood, yard work, working on cars



Board Report: Meeting Highlights

The regular meeting of the Board of Directors for Itasca-Mantrap Co-op Electrical Ass'n was held on Thursday, May 28, 2020 at 9:00 a.m. at the Itasca-Mantrap office.

A quorum of directors was present.

Items discussed or Board action taken:

- Approved the consent agenda.
- Heard the Operations, Safety and Engineering report and the Marketing & Member Services report.
- April Financials were received and filed subject to audit.
- CEO Christine Fox gave her monthly CEO report.
- Confirmed Director appointments to the Operation Round Up Trust Board.
- Reviewed changes to Administrative policies.

- Confirmed plans for the announcement of the annual election and voting results.
- Confirmed appointment of Election Judges.
- Discussed attendance at the Minnesota Rural Electric Association Energy Issues Summit.
- Directors and CEO Christine Fox reported on meetings attended on behalf of the Cooperative.

The August meeting of the Board of Directors is Thursday, August 27, 2020 at 9:00 a.m.

Co-op Connections Business Partner: Lickin' Good Whole Pet Foods

Lickin' Good Whole Pet Foods has been located in the heart of downtown Park Rapids since May 2016. This store attracts pet lovers of all kinds and is owned and operated by Randy and Cecelia Michaels.

At Lickin' Good Whole Pet Foods, they strive to provide natural, premium pet foods. This store uses a simple approach to an animal's diet, without fillers, hormones, antibiotics, soy, corn, or byproducts,



self-serve dog wash station. Just call ahead to make your appointment! The dog brushes, shampoo, towel, ear wipes, and blow dryer can be found in the dog wash room located near the back

Itasca-Mantrap Members can use the Co-op Connections card at Lickin' Good Whole Pet Foods to receive 5% off Darford Dog Treats.

Don't forget your Co-op Connections card when you are shopping local! It is a small card packed with big savings.

which can be toxic to their well-being. Along with the variety of foods, customers can find training materials, grooming supplies, toys and healthy treats as well. A wide selection of freeze dried and frozen foods are available.

In addition to offering a variety of pet essentials for purchase, Lickin' Good Whole Pet Foods also offers a

of the store. You wash your pup without the hassle of clean up - that is taken care of for you!

If you don't find what you are looking for at Lickin' Good Whole Pet Foods, Randy and Cecelia will do their best to order it for you.

Lickin' Good Whole Pet Foods is located at 316 Main Avenue South in Park Rapids. Randy and Cecelia encourage customers to stop in and check out the pet food, treats, chews, and toys available.



Co-op Connections® Card



Itasca-Mantrap

Your Touchstone Energy® Cooperative



SMALL CARD, BIG SAVINGS.



Reminder:
Operation Round Up
application deadline is
Tuesday, Sept. 15



Energy Efficiency

Tip of the Month

Installing a smart power strip is a quick and easy way to start saving money while making your home more energy efficient. Smart power strips can actually cut power off to save energy since they are able to detect when a device is in standby mode.

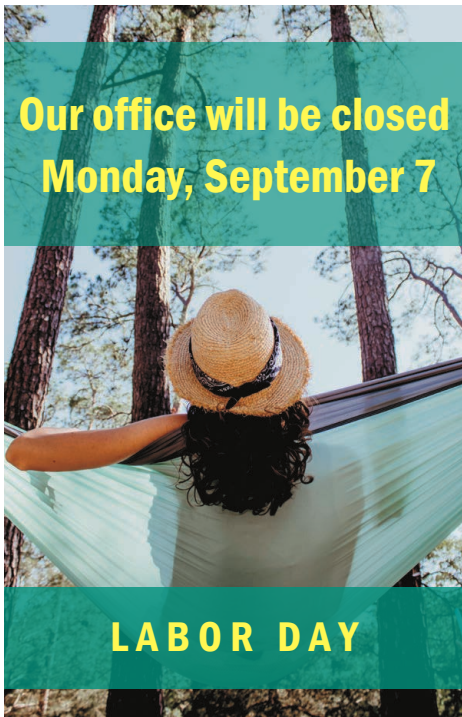


Source: U.S. Dept. of Energy

Manage your account from the comfort of home.



Our office will be closed
Monday, September 7



LABOR DAY

ITASCA-MANTRAP COOPERATIVE

16930 County 6, PO Box 192 • Park Rapids, MN 56470

OFFICE HOURS

8:00 a.m. to 4:30 p.m. Monday - Friday

Phone (during office hours & 24-hour outage reporting):

218-732-3377 (or) 888-713-3377

Fax: 218-732-5890

E-mail: itasca@itasca-mantrap.com

www.itasca-mantrap.com



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 Dist. 2 – Patricia Roehl, Director
 Dist. 3 – Terrence Cook, Treasurer
 Dist. 4 – Al Czczok, Asst Sec-Treas

Dist. 5 – Nancy M. Utke, Chair
 Dist. 6 – Tim Kivi, Secretary
 Dist. 7 – Dan Breitbach, Vice Chair
 President-CEO – Christine Fox